

Medical Transcription Outsourcing- Boon to Hospitals

The health care industry is growing at a rapid pace. As a result the hospitals and health centers need better infrastructure and more trained staff to efficiently manage patient health records. The documentation process should be such that all the medical records are created and stored in safe and secure manner, and retrieved conveniently whenever the need arises.

To do this efficiently, the hospitals should to have in-house transcription house that has state-of-art computer systems, transcribing machines and highly skilled transcriptionists. This additional setup is quite expensive and reduces overall efficiency and productivity of the health facility. The medical transcription outsourcing provides the right solutions by offering many benefits to the health care facilities and they are:

- The transcription service providers take care of all the transcription needs of the hospitals. This means that the hospitals do not have to spend money on costly transcription infrastructure.
- The Human resources department of the health facility does not have to allocate time, effort and resources on the transcriptionists. This reduces the manpower overheads.
- The transcription service providers are generally HIPAA compliant and it becomes easy for the health organization to outsource the medical transcription to them at a cheaper price, without compromising the quality standards of the transcribed reports.
- The transcribed reports remain available on the providers' server for two years. Any old medical record can be easily retrieved and sent to multiple destinations through internet. This all is done in highly secure manner through a system of encrypted files and passwords.
- The transcribed reports are available to users in rapid turn around time. The full fledged infrastructure and skilled manpower make it possible to cut drastically the process time and at same time maintain high accuracy by adopting quality audits on a regular basis.
- The transcription service provider takes care of documentation process through an in built communication system with the client through fax, emails, tracking reports, quality control feedback and billing to maintain a seamless connectivity and ensure that there is no communication gap, which slows down the whole process.
- The electronic exchange and storage of the patient health information is kept highly confidential by adhering to HIPAA norms. The transcription service has in built safety mechanisms, which ensure that all the health data processed is safe and secure, and in no way creates liabilities for the hospitals in form of lawsuits or fines for non-compliance of HIPAA norms.

Thus, medical transcription outsourcing eliminates the burden of medical documentation on hospitals and allows them to allocate their precious time and resource to other critical areas. This helps them to achieve the desired levels of excellence in providing the patient care.

Jason Gaya

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